

Canadian Opera Resource (COR) Privacy Policy.

Last updated 11 July 2023

The Canadian Opera Resource (COR) website (the "Site") is owned and operated by Tapestry Opera Inc. ("Tapestry").

Tapestry takes the issue of privacy seriously. Tapestry has developed this Privacy Policy on the Protection of User Information to formalize procedures necessary to ensure the privacy of personal information of users of our Site, and to communicate that policy to users, staff, appointed representatives and business associates. Tapestry is committed to protecting your information in compliance with all applicable privacy and data protection laws globally, including without limitation the California Consumer Privacy Act ("CCPA") and the General Data Protection Regulation (EU) 2016/679 ("GDPR"). This privacy policy describes the personal information protected under applicable privacy and data protection law, which we collect or process about you or that could identify you when you use our Site, and how and why we collect or process it.

Please note that any third-party sites, applications or other items linked on or within our Site are governed by those third-parties' terms of use and privacy policy, which we encourage you to review. We are not responsible for the information practices of any of those websites, applications or other items.

PURPOSE

The purpose of this privacy policy (this "Privacy Policy") is to inform users of our Site of the following:

1. The personal data we will collect;
2. Use of collected data;
3. Who has access to the data collected;
4. The rights of Site users; and
5. The Site's cookie policy.

This Privacy Policy applies in addition to the Terms and Conditions of Service of our Site.

THE TYPES OF PERSONAL INFORMATION WE COLLECT

We only collect data that helps us achieve the purpose set out in this Privacy Policy. We will not collect any additional data beyond the data listed below without notifying you first.

Data Collected in a Non-Automatic Way

When you perform certain functions, such as open an account on our Site, we will ask you to provide the following data:

First and last name;

Email address;

Phone number;

Address;

Payment information; and

Auto fill data

NON-PERSONAL IDENTIFICATION INFORMATION

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, and the type of computer and technical information users use to access our Site such as the operating system and the Internet service providers utilized and other similar information.

HOW WE USE PERSONAL DATA

Data collected on our Site will only be used for the purposes specified in this Privacy Policy or indicated on the relevant pages of our Site. We will not use your data beyond what we disclose in this Privacy Policy.

We may need to hold, process, and transfer your Personal Information but will do so solely for legitimate business purposes in accordance with applicable laws, regulations, and guidelines. We will only disclose your Personal Information on a need-to-know basis to those who are authorized to use it for these purposes.

The data we collect when the user performs certain functions may be used for the following purposes:

1. To set up a user account;
2. Completion of orders; and
3. Communication.

HOW LONG WE STORE PERSONAL DATA

User data will only be stored until the purpose the data was collected for has been achieved. You will be notified if your data is kept for longer than this period.

WHO WE SHARE PERSONAL DATA WITH

Employees: We may disclose user data to any member of our organization who reasonably needs access to user data to achieve the purposes set out in this Privacy Policy.

Third-Party Service Providers: Where necessary to provide our services, we may disclose user personal data to a third-party service provider who reasonably needs access to user personal data to achieve the purposes set out in this Privacy Policy.

OTHER DISCLOSURES

We will not sell or share your data with other third parties, except in the following cases:

1. If the law requires it;
2. If it is required for any legal proceeding; and
3. To prove or protect our legal rights.

If you follow hyperlinks from our Site to another Site, please note that we are not responsible for and have no control over their privacy policies and practices. We strongly recommend that you review all privacy policies for any website or app you use that is not our Site.

CHILDREN

We do not knowingly collect or use personal data from children under 16 years of age. If we learn that we have collected personal data from a child under 16 years of age, the personal data will be deleted as soon as possible. If a child under 16 years of age has provided us with personal data their parent or guardian may contact our privacy officer.

HOW WE MANAGE AND PROTECT PERSONAL INFORMATION

We will never sell, rent or trade your personal information. We protect all the personal information we collect. While we take all reasonable precautions to ensure that user data is secure and that users are protected, there always remains the risk of harm. The Internet as a whole can be insecure at times and therefore we are unable to guarantee the security of user data beyond what is reasonably practical

COOKIES POLICY

When we provide services, we want to make them easy, useful and reliable. Where services are delivered on the internet, this sometimes involves placing small amounts of information on your device, for example, your computer or mobile phone. These include small files known as cookies. They cannot be used to identify you personally.

These pieces of information are used to improve services for you, such as analyzing anonymized data to help us understand how people interact with our services so we can make them better. A cookie often includes a randomly generated number which is stored on your device. Many cookies are automatically deleted after you finish using the Site.

Users may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

We do not store sensitive personal information, such as mailing addresses, account passwords, etc. in the cookies we use.

Type of cookies we use

Cookies can be "persistent" or "session" cookies. Persistent cookies remain on your personal computer or mobile device when you go offline, while session cookies are deleted as soon as you close your web browser or the app.

We use both session and persistent cookies for the purposes set out below:

Essential cookies are session cookies and are administered by us.

Purpose: These cookies are essential to provide you with services available through the Site and to enable you to use some of their features. They help to authenticate users and prevent fraudulent use of user accounts. Without these cookies, the services that you have asked for cannot be provided, and we only use these cookies to provide you with those services.

Cookies Policy / Notice and Acceptance cookies are persistent cookies and are administered by us.

Purpose: These cookies identify if users have accepted the use of cookies on the Site.

Functionality cookies are persistent cookies and are administered by us.

Purpose: These cookies allow us to remember choices you make when you use the Site, such as remembering your login details or language preference. The purpose of these cookies is to provide you with a more personal experience and to avoid you having to re-enter your preferences every time you use the Site.

Tracking and Performance cookies are persistent cookies and are administered by Third Parties.

Purpose: These cookies are used to track information about traffic to the Site and how users use them. The information gathered via these cookies may directly or indirectly identify you as an individual visitor. This is because the information collected is typically linked to a pseudonymous identifier associated with the device you use to access the Site. We may also use these cookies to test new advertisements, pages, features or new functionality of the Site to see how our users react to them.

Your Choices Regarding Cookies

If you prefer to avoid the use of cookies on the Site, first you must disable the use of cookies in your browser and then delete the cookies saved in your browser associated with this website. You may use this option for preventing the use of cookies at any time.

You can manage your preferences regarding cookies by modifying them in the designated "Cookie Settings" pop-up tool on our website. You can opt-out of each cookie category (except strictly necessary cookies) by clicking on the corresponding category and disabling it.

You can also modify your cookie preferences directly from your browser. Almost all browsers allow to detect cookies and block them automatically. Please note that if you disable our website

cookies or cookies in general in your browser settings, this will prevent Site functionally-required cookies and certain sections or features of our Site will not work.

Browser settings are usually found in the 'Options' or 'Preferences' menu. Browser-specific help with cookies can be found in the links below. For further information, we recommend referring to the documentation of your browser.

Internet Explorer –<https://support.microsoft.com/en-GB/kb/278835>

Chrome –<https://support.google.com/chrome/answer/95647?hl=en-GB>

Firefox –<https://support.mozilla.org/en-GB/kb/delete-browsing-search-download-history-firefox>

Safari –<https://support.apple.com/kb/PH5042?locale=en-GB>

If you do not accept our cookies, you may experience some inconvenience in your use of the Site and some features may not function properly.

Contact Us

If you have any questions about this Cookies Policy, you can contact the Privacy Officer.

DO NOT TRACK NOTICE

Do Not Track ("DNT") is a privacy preference that you can set in certain web browsers.

We do not currently have the technical capability to implement DNT preferences in our systems, and therefore do not respond to browser-initiated DNT signals.

ACCEPTANCE

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

You can withdraw your consent by Contacting the Privacy Officer.

When the legal basis for us processing your personal data is that you have provided your consent to that processing, you may withdraw your consent at any time. If you withdraw your consent, it will not make processing which we completed before you withdrew your consent unlawful.

MODIFICATIONS

This Privacy Policy may be amended from time to time in order to maintain compliance with the law and to reflect any changes to our data collection process. When we do, we will revise the updated date at the bottom of this page. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications. If necessary, we may notify users by email of changes to this Privacy Policy.

ACCURACY

You are responsible for the accuracy of the information that you provide to COR, through the Site or otherwise.

GDPR

For users in the European Union, we adhere to the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016, known as the General Data Protection Regulation (the "GDPR"). For users in the United Kingdom, we adhere to the GDPR as enshrined in the Data Protection Act 2018.

We have not appointed a Data Protection Officer as we do not fall within the categories of controllers and processors required to appoint a Data Protection Officer under Article 37 of the GDPR.

LEGAL BASIS FOR PROCESSING

We collect and process personal data about users in the EU only when we have a legal basis for doing so under Article 6 of the GDPR.

We rely on the following legal bases to collect and process the personal data of users in the EU:

1. Users have provided their consent to the processing of their data for one or more specific purposes;
2. Processing of user personal data is necessary for us or a third party to pursue a legitimate interest. Our legitimate interest is not overridden by the interests or fundamental rights and freedoms of users. Our legitimate interest(s) are set out above in **HOW WE USE PERSONAL DATA**.

YOUR RIGHTS AS A USER

Under the GDPR, you have the following rights:

1. Right to be informed;
2. Right of access;
3. Right to rectification;
4. Right to erasure;
5. Right to restrict processing;
6. Right to data portability; and
7. Right to object.

HOW TO ACCESS, MODIFY, DELETE, OR CHALLENGE THE DATA COLLECTED

If you would like to know if we have collected your personal data, how we have used your personal data, if we have disclosed your personal data and to who we disclosed your personal data, if you would like your data to be deleted or modified in any way, or if you would like to exercise any of your other rights under the GDPR, please contact our Privacy Officer here:

Executive Director
Tapestry Opera
316-9 Trinity Street
Historic Distillery District
Toronto, ON M5A 3C4
info@tapestryopera.com

HOW TO OPT-OUT OF DATA COLLECTION, USE OR DISCLOSURE

In addition to the method(s) described in the HOW TO ACCESS, MODIFY, DELETE, OR CHALLENGE THE DATA COLLECTED section, we provide the following specific opt-out methods for the forms of collection, use, or disclosure of your personal data specified below:

1. You can opt-out of the use of your personal data for marketing emails.
2. You can opt-out by clicking "unsubscribe" on the bottom of any marketing email or
3. You can opt-out by updating your email preferences under "Your Account".

ADDITIONAL INFORMATION FOR CALIFORNIA RESIDENTS

The California Consumer Privacy Act ("CCPA") requires us to provide California residents with certain information about how we handle their personal information. This section does not address or apply to our handling of any personal information subject to an exemption under CCPA Section 1798.145(c) – (f). Please read this Privacy Policy to learn how we handle information covered by these laws.

COR collects personal information categories including identifiers, inferences, and usage data. COR collects this information when you visit our website to operate, manage, and promote our business, including developing, maintaining and supporting our Site, and to tailor your experience when accessing or using our websites.

California residents have the right to make the following requests, up to twice every 12 months:

- The right to request the specific pieces of personal information COR has collected about You.
- The right to request that COR disclose what personal information we collect, use, disclose, or sell.
- The right to request that COR delete personal information that COR has collected about You (subject to certain exceptions).
- The right to opt out of the sale of Your personal information.

You may exercise your rights to access and delete data by emailing us at info@taperstryopera.com.

Consistent with California law, if you choose to exercise your rights, we won't charge you different prices or provide different quality of services unless those differences are related to the value of your information.

CONTACT

Please contact our Privacy Officer if you have any questions or complaints about Tapestry Opera's compliance with this privacy policy. You can contact us by mail or email.

Privacy Officer:

info@tapestryopera.com

Executive Director
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